

# Forms Approval Season Overview

August 30, 2023



# **Objectives**

### During this presentation, we will review:

- Forms Approval Timeline
- How NCDOR Approves Forms
- NCDOR Communications
- Best Practices for Form Submissions
- Standards of pSPVS in TSCO
- Errors Identified
- Resources available for Forms Submissions

Have Questions? Contact NCDOR at allaboutforms@ncdor.gov



# **Forms Approval Timeline**





# **How NCDOR Approves Forms**

Each approval area has a list of specifications to validate each form submission. When all specifications are validated, the form is approved and the Developer is notified.

### Paper

Software Provider Validation and Support

Forms

No

Unchanged

Updated

Barcode



### Forms

Testing



### Forms

**Training** 

### Forms

- Unchanged
- Barcode

### Forms

- Updated
- Barcode



### Forms Available for 2023

As of the date of this presentation, the NC General Assembly is still in session; therefore, forms are subject to change.

Tax Schedule	Total	Unchanged w/Barcode	Unchanged w/o Barcode	Updated with Barcode	Updated w/o Barcode	New w/o Barcode
Individual Income	13	2	1	7	3	
Corporate and Franchise Income	16	7	1	3	5	
Partnership Income	8	1		2	3	2
Estates and Trusts Income	6	1		2	1	2
Common/Shared	12	1	4	2	4	1
Sales and Use	14	9	5			
Withholding	13	8	1		4	
Total Forms Available for Development	82	29	12	16	20	5





# **NCDOR Communications**

Topic	From Which Email Resource	Method of Communication	Audience
Invitation to Submit Forms/ General Communications	allaboutforms@ncdor.gov	Email	Developer Community
Updates to Forms Submissions	sdformsupdate@ncdor.gov	Email	Developer Only
Form Approvals	Specialist in pSPVS	Email	Developer Only
Approval Season Process Report (ASPR)	Specialist in pSPVS	Email	Developer Only
ASPR Performance During Approval Season	Specialist(s) in pSPVS	MS Teams Meeting	Developer Only
Annual SD Teleconference	allaboutforms@ncdor.gov	MS Teams Meeting	Developer Community



### **Best Practices for Forms Submissions**

- Submit forms based on SD Required Approval Dates for 2023
- Use Available Resources
- Contact pSPVS for any information and/or clarity
- Use the Correct Naming Scheme when emailing/saving PDFs
- Send Form Submissions to SDFormsUpdate@ncdor.gov only

Have Questions? Contact NCDOR at allaboutforms@ncdor.gov



### **Targeted Turnaround Times**



Paper Software Provider Validation and Support honors the time and resources of our external partners and wants to provide feedback in a supportive and timely manner. We encourage each partner to meet the targeted turnaround times when submitting or resubmitting forms as needed.



## Standards of pSPVS in TSCO



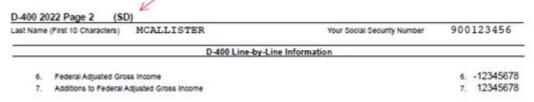
- Substitute Tax Forms are to be submitted and approved within thirty
   (30) business days of the submission approval start date
- Obtain approval within three (3) or fewer attempts, including the initial submission

**Paper Software Provider Validation and Support** intends to accurately approve substitute tax forms for our external partners and want to share any available tool to ensure the Developers' success.



### **Errors Identified During Approval**

### **Missing Data:**



### Incorrect Formatting of Foreign Address:

CD-V Franchise Tax Payment Voucher  9-24-12 North Carolina Department of Revenue								
For calendar year	or other tax year beginning 02 01 22	and ending 01 31 23						
BIG TAX		999123456						
1981 FOREIGN ADDRESS	DR	Total Franchise Tax Due						
TEST Remove	→FK 132TE← 00000	\$ 1060.00						

# D-403 2022 Partnership Income Tax Return 10-13-22 North Carolina Department of Revenue For calendar year 2022 or fiscal year beginning 07 01 22 and ending 03 31 22

999114654

9874563

Federal Employer ID Number:

If LLC, Secretary of State

ID Number:

### **Data Not Flowing:**

MASTER DATA STORAGE

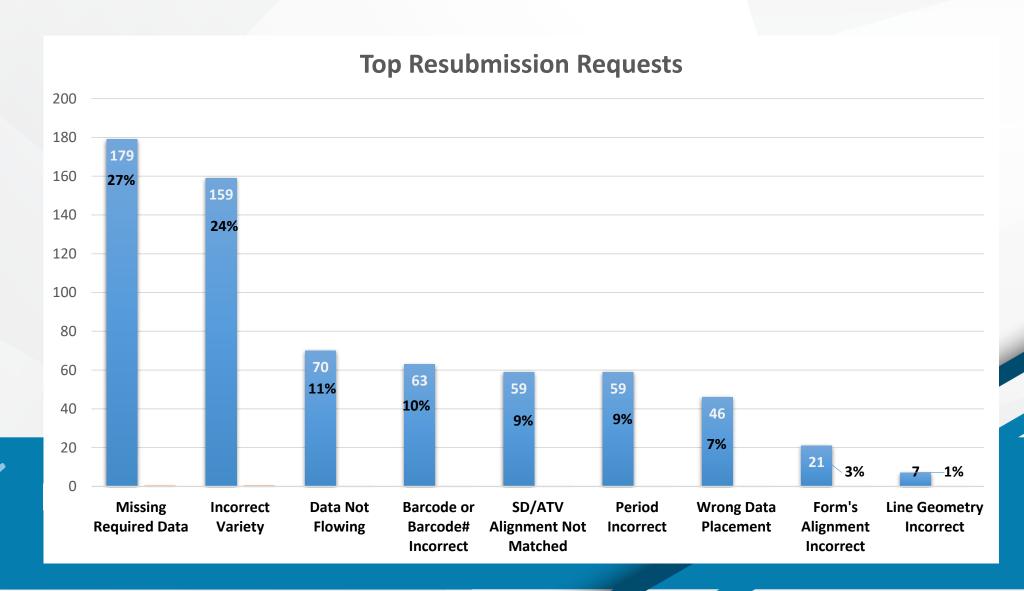
415 MAIN STREET

RALEIGH, NC 27640

D-403 10-13-22	20			come Tax F artment of Rev			
For calendar year 2	022 or fiscal ye	ar beginning	22	and ending	900	OR ze nly	
65870 MAINSTI	SORIES UNLIMI REAM RIVER ST MEWHERE, CHI	REET	311E	3	deral Employer ID No If LLC, Secretary of ID No		2511
Information: Am Taxed Partnership Federal Extension N.C. Education Endo	al Return ended Return Is the partnership m: Was the partnership wment Fund: A partner	granted an auto	n to be a Taxed I	has Nonresident Own Partnership for tax yes to file its 2022 federa ducation Endowment	ar 2022? Il income tax return Fund by making a co	8 attached Ye (Form 1065)? Ye ontribution or design:	ating some
designate the partner	s overpayment to the ership's overpayment	to the Fund, en	ter the amount of	the partnership's de	signation on Line 26	on Page 2.	T
LODI 6587	00000	IR Y	AR N	FR N	SP N	LLC N	NO Y
NPA Y	NC N	PTP	Y	PE N	TPAR	Y	FDEXT N
LODIS ACCES	SORIES UNL	IMITED C	ORP	311B	66622251	1 (123456	7



# **Top Resubmission Requests**







### NCDOR LARGE Errors Identified in Production

Errors identified in Production require resolution at NCDOR. To avoid Production Errors:

- Submit at least one test sample with product identifiable information so NCDOR will recognize all forms submitted from the product
- Save both paper and electronic versions of the approved form for comparison in subsequent years
- Ensure only the approved version for the tax approval season is placed in operating system

Secure software so users cannot alter the approved version or submit unapproved PDFs from the

product





### Resources Available



NCDOR posts the following resources on the SES to assist with the development of paper/substitute tax forms:

- SD Required Approval Dates for 2023
- Requirements for the Approval of Substitute Tax Forms
- SD Specifications
- SD Final
- SD Grid
- SP Checklist
- Period Ending Chart
- Function Codes
- Providing PDF Forms via Email



### **SD Required Approval Dates**

	Sales and Use Tax Forms Required Approval Dates								
Form Number Form Name		Jnchanged	SD Form	SD Grid	SD Spec	Submission Approval Start Date	Target Date for Initial Submission By or Before**	Required Approval Date	
E-500	Sales and Use Tax Return	~	~	~	~	09/01/23	09/25/23	10/16/23	
E-000E	Combined General Rate Sales and Ose Tax Return	v	•	•	~	09/01/23	09/20/23	10/10/23	
E-500F	Motor Vehicle Lease and Subscription Tax Return	•	•	•	•	09/01/23	09/25/23	10/16/23	
E-500G	Scrap Tire Disposal Tax Return	•	~	~	~	09/01/23	09/25/23	10/16/23	
E-500H	White Goods Disposal Tax Return	>	~	•	~	09/01/23	09/25/23	10/16/23	
E-500K	Solid Waste Disposal Tax Return	~	~	~	~	09/01/23	09/25/23	10/16/23	
E-500L	911 Service Charge Prepaid Wireless Telecommunication	>	~	~	~	09/01/23	09/25/23	10/16/23	
E-536	Schedule of County Sales and Use Taxes	•	~	~	~	09/01/23	09/25/23	10/16/23	
E-536R	Schedule of County Sales and Use Taxes for Claims for F	>	~	~	~	09/01/23	09/25/23	10/16/23	
E-585	Nonprofit and Governmental Entity Claim for Refund State, County, and Transit Sales and Use Taxes	>	•	•	•	09/01/23	09/25/23	10/16/23	
E-585S	Incentive Claim for Refund State, County, and Transit Sal	•	~	~	~	09/01/23	09/25/23	10/16/23	
E-588	Business Claim for Refund State, County, and Transit Sal	>	~	•	•	09/01/23	09/25/23	10/16/23	
E-588J	Claim for Refund Certain Machinery and Equipment Tax	•	~	~	~	09/01/23	09/25/23	10/16/23	
E-595E*	Streamlined Sales and Use Tax Agreement Certificate of	•	~	~	~	09/01/23	09/25/23	10/16/23	

<sup>\*</sup> Reproduce substitute tax form using the DOR Final

SD Resources folder on the SES. The important details of whether the form is unchanged, has posted to the SES and the required approval dates in the approval cycle for a form is included. The row of a form will be highlighted after the approval cycle begins.

This spreadsheet is located in the

<sup>\*\*</sup>NCDOR's recommended date for the first submission in order to ensure a timely approval Approval Cycle has started for this form



# Requirements for the Approval of Substitute Tax Forms

The "Requirements for the Approval of Substitute Tax Forms" is our most comprehensive resource for forms approval and submission requirements at NCDOR. The *Requirements* are located in the *SD Resources* folder on the SES and contains relevant instructions about the approval process

North Carolina Department of Revenue

2023

Requirements for the Approval of Substitute Tax Forms

8/3/23



### **SD Specification**

The SD Specification is located in the *SD Spec* folder for each tax schedule or type on the SES. The changes for the year, important dates required for approval, print line instructions, variety and number of required test samples are included.

#### NCDOR NORTH CAROLINA DEPARTMENT OF REVENUE

### **D-400**

#### INDIVIDUAL INCOME TAX RETURN 2023 (FORM REVISION 8-16-23)

#### CHANGES FOR THE YEAR

- Barcode, line geometry, line references, revision date, tax year references and verbiage updated.
- Form Name updated.
- Tax Rate decreased to 4.75%
- Line amounts should be populated with a value or enter a "0" on each field when applicable for all 7 of the test samples.
- NOTE: to avoid a resubmission request for the incorrect variety of test samples, make sure to submit test samples with negative values on Lines 6 and 14 for Form D-400, including the full field.

#### Production Details:

Submission Approval Start Date:	October 13, 2023
Target Date for Initial Submission:	November 3, 2023
Required Approval Date:	November 30, 2023
Form Period Date Effective:	Calendar Year December 31, 2023; Fiscal Year November 30, 2024
For Filing Periods:	December 2023 and later
Form Placed in Software:	After December 31, 2023
Unchanged/Updated:	Updated

### 9-12 TEST SAMPLES REQUIRED:

- 1 Blank
- 1 Full Field
- 7 by PDF or 10 by Mail

Note: This form is part of a set; all forms in the set require approval.

#### **BARCODE:**

The barcode must read 70201XX025. Replace (XX) with your two-digit Software Developer Identification Number.

Align barcode between Row 27, Column 75 - 79 and Row 42, Column 75 - 79. Print the number either stacked or vertically to the right of the barcode.

#### USE:

- 12 point Courier font for variable fields
- All capital letters for variable text
- Correct barcode length
- Correct matching line geometry
- Data placement from SD version
- Each of the (5) filing statuses when submitting test samples
- Five (5) spaces in scan band for percentage but actual percentage on supporting pages
- Foreign zip code of 00000 in scanband for two required fields
- Hard coded year "23" for the tax year including blank copy
- Matching alignment between the full field and test samples
- No punctuation or special characters in address field
- Proper format when data of paid preparer ID and telephone number flows into scan band
- Various ID numbers using the prefixes of 999, 900, 000 or 666 for SSNs



#### BARCODE DIMENSIONS:

- BARCODE LENGTH MUST MEASURE MORE THAN 2 5/8" BUT LESS THAN 2 3/4" FOR NEW SOFTWARE
  PROMIDERS
- MAKE SURE THE BARCODE READS AND IS PROPERLY PLACED BASED ON THE SPECIFICATIONS GIVEN
- SYMBOLOGY CODE 39
- DENSITY 4.18 CPI
- HEIGHT 0.500
- HIGH RESOLUTION BITMAP FOR BARCODES
- RATIO 3:1

#### **TEST SAMPLES:**

- CONFIRM DATA/TEXT PLACEMENT MATCHES THE SD TEMPLATE
- NOTE: BLANK AND FULL FIELD ARE REQUIRED BUT ARE NOT CONSIDERED TEST SAMPLES
- IF SENDING IN BY EXPRESS MAIL, PLEASE SEND ADDITIONAL TEST SAMPLES AS REQUIRED
  USE THE FIFLD DESCRIPTION FORMATTING FOR PLACEMENT OF VARIABLE DATA
- USE A DIFFERENT AMOUNT FOR EACH FIELD OR ENTER A "0"
- INCLUDE AT LEAST ONE TEST SAMPLE WITH A BALANCE DUE, REFUND DUE AND ZERO DUE AMOUNT
- INCLUDE ONE TEST SAMPLE EXCEEDING \$999.00
- INCLUDE ONE TEST SAMPLE WITH PRIMARY AND SPOUSE
- INCLUDE ONE TEST SAMPLE WITH PRIMARY MIDDLE INITIAL
- INCLUDE ONE TEST SAMPLE WITH SPOUSE MIDDLE INITIAL
   ENSURE EACH LINE IS POPULATED ACROSS REQUIRED TEST SAMPLES

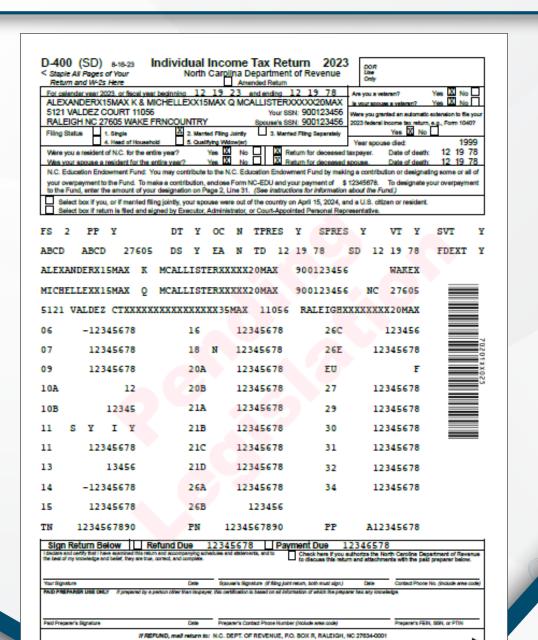


PROPOSED VARIETY OF D-400 TEST SAMPLES								
TEST SAMPLE:	1	2	3	4	5	6	7	
FS	1	2	3	4	5	4	2	
PP	N	Y	Y	N	Y	Y	Y	
DT	N	N	N	Y	N	N	N	
oc	N	N	N	N	N	Y	N	
TPRES	Y	Y	N	Y	Y	Y	N	
SPRES	N	Y	N	N	N	N	N	
VT	N	N	N	N	N	N	Y	
SVT	N	Y	N	N	N	N	N	
DS	N	Y	N	N	N	N	N	
EA	N	N	N	Y	N	N	N	
TD	-	-	-	06/28/23	-	-	-	
SD	-	06/10/23	-	-	-	-	-	
FDEXT	N	N	N	N	N	Y	N	
CY/FY	CY	CY	CY	CY	CY	CY	FY	
YOD SP	-	-	-	-	2021	-	-	
NEG LN 6	N	N	N	N	N	Y	N	
NEG LN14	N	N	N	N	Y	N	N	
LN 10A	N	N	N	Y	N	N	N	
LN 11	N	N	ITEMIZE	N	N	N	N	
LN 13	N	Y	N	<100%	N	N	>1009	
LN 14	Υ	N	N	N	N	N	N	
EU	F	-	-	BLANK	-	A	ANY	
RESULTS	ANY	ANY	REFUND	PAYMENT	ZERO	ANY	ANY	



### **SD Final**

Generally substitute tax forms are reproduced from the SD Final. This version is located in the *SD Final* folder for each tax schedule or type on the SES. There are 22 substitute tax forms produced from the DOR Final, an NCDOR version. Review the indicators on the SD Required Approval Dates spreadsheet to determine which version should be used.





# **SD Forms Using DOR Finals**

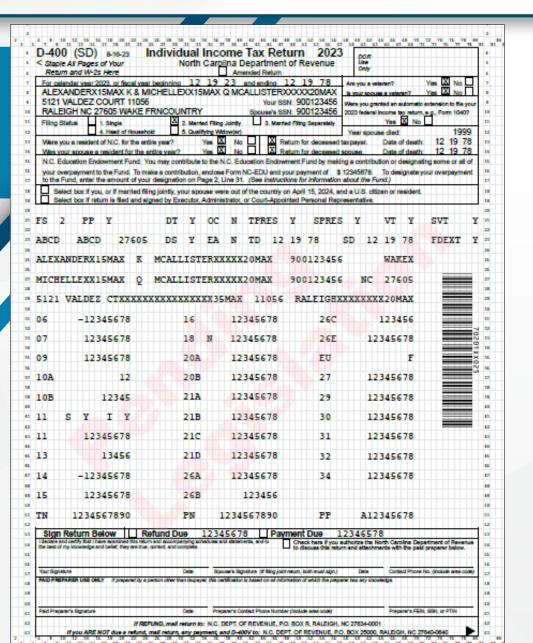
Rev. 8/18/2023	Form	Status
	CD-405CW	Updated
Corporate	CD-418	Updated
Corporate	CD-429B	Updated
	CD-429 PTE	Updated
Individual	D-422	Updated
	D-422A	Updated
	D-403 NC-NPA	Updated
Partnership	D-403V	New
i artifership	D-403V Amended	New
	NC-40 PTE	Updated
Estates and Trusts	D-407V	New
Lotates and Trusts	D-407V Amended	New
Sales and Use	E-595E	Unchanged
	NC-4	Updated
Withholding	NC-4EZ	Unchanged
Withinolaling	NC-4 NRA	Updated
	NC-4P	Updated
	EFT-100C	Unchanged
	EFT-100D	Unchanged
Common/Shared	NC-429B PTE	New
	NC-NOL W/S	Updated
	Gen 58	Unchanged

The 22 substitute tax forms that are produced from the DOR Final have been listed here as a quick reference.



### **SD** Grid





The grid layout is located in the **SD Grid** folder for each tax schedule or type on the SES. Only forms with a barcode will have this resource.



### **SP Checklist**

Before sending submissions for review and approval, Software Providers (SPs) should confirm required items on the *SP Checklist* (SPC) have been completed to avoid resubmissions. The SPC is a comprehensive list of specifications from all three approval areas and covers the main areas of forms approval below.

Barcode
Line Geometry
Scan Band/Lines
Data and Placement
Forms Alignment
Test Samples

<b>NCD@R</b>	SP Checklist
10/25/22	Use the SP Checklist to ensure the accuracy of forms submitted.
Barcode:	ose the SP Checklist to ensure the accuracy of forms submitted.
(A) Make	e sure the barcode is generated as a high resolution bitmap.
(B) Make	e sure the barcode accurately reads as correct barcode number for your company.
(C) Make	e sure the barcode <i>number</i> is properly placed based on specifications given.
(D) Make	e sure the barcode is properly placed based on specifications given.
(E) Make	e sure the barcode is the correct size based on specifications given.
(F) Rege	enerate an unchanged form's barcode to ensure the barcode will scan.
Line Geometry:	
(G) Ensu	re the line geometry matches the required SD or Approved Trained Version (ATV).
(H) Make	e sure lines are solid, not too thin or too bold. Lines should be consistent throughout.
(I) Use 1	1 point thickness for line geometry.
Scan Band/Line	s:
(J) Make	e sure the variable scanband data is in 12 point "Courier".
(K) Make	e sure the variable scanline data is in 12 point "Courier".
(L) Make	e sure all required fields are populated; the fields should not be blank.
(M) Make	e sure the correct data flows from the supporting field into the scan band/line.
(N) Use t	the correct <i>period</i> end date and check digit from the period ending chart provided.
(0) Calcu	ulate the correct check digit for account identification or SSN/FEIN in the scanline.
(P) Use t	the correct function code from one of the SD Resources provided on the SES.
(Q) Upda	ate all fields with an amount or "0" or a "Y/N" for yes/no indicators in the scanband.
(R) Make	e sure the field(s) show the correct number of characters in scanband.
Data and Placen	nent:
(S) Confi	irm all fields are included, populated and correctly formatted.
(T) Valida	ate the data placement matches either the SD or ATV.
(U) Confi	irm money is formatted to two decimals as "0.00" with no commas, right justified.
(V) Make	e sure all data fields match length and variable letters shown on the SD Version.
(W) Make	e sure all data fields are formatted for the proper alpha/numeric field(s).
(X) Verify	y all variable text is correct and in capital letters.



# **Period Ending Chart**



08/27/23

NC-40					
4/15/2024	12246				
6/15/2024	12246				
9/15/2024	12246				
1/15/2025	12246				

I D-410P
20231

CD-429						
Period Beginning	Period Ending	Type of Filer: Calendar, Fiscal or Short Year	Scan Line with Check Digit			
01/01/24	12/31/24	Calendar	12248			
02/01/24	01/31/25	Fiscal	01252			
03/01/24	02/28/25	Fiscal	02259			
04/01/24	03/31/25	Fiscal	03255			
05/01/24	04/30/25	Fiscal	04251			
06/01/24	05/31/25	Fiscal	05258			
07/01/24	08/30/25	Fiscal	06254			
08/01/24	07/31/25	Fiscal	07251			
09/01/24	08/31/25	Fiscal	08257			
10/01/24	09/30/25	Fiscal	09253			
11/01/24	10/31/25	Fiscal	10251			
12/01/24	11/30/25	Fiscal	11258			
05/01/24	12/31/24	Short	12248			

CD-V, CD-V Amended, CD-419, NC-EDU			
Period Beginning	Period Ending	Type of Filer: Calendar, Fiscal or Short Year	Scan Line with Check Digit
01/01/23	12/31/23	Calendar	12238
02/01/23	01/31/24	Fis cal	01244
03/01/23	02/29/24	Fis cal	02241
04/01/23	03/31/24	Fis cal	03247
05/01/23	04/30/24	Fis cal	04243
06/01/23	05/31/24	Fis cal	05240
07/01/23	06/30/24	Fis cal	06246
08/01/23	07/31/24	Fis cal	07242
09/01/23	08/31/24	Fis cal	08249
10/01/23	09/30/24	Fis cal	09245
11/01/23	10/31/24	Fis cal	10243
12/01/23	11/30/24	Fis cal	11240
05/01/23	12/31/23	Short	12238

D-400V and D-40	0 V Amended
Scanline Tax Period	20231

NC-5P and NC-5PX		
Scanline Tax Period	20249	

NC-5 and NC-5X			
Period Ending	Monthly File By Date	Quarterly File By Date	Scan Line with Check Digit
01/31/24	02/15/24		01244
02/29/24	03/15/24		02241
03/31/24	04/15/24	04/30/24	03247
04/30/24	05/15/24		04243
05/31/24	08/15/24		05240
06/30/24	07/15/24	07/31/24	06246
07/31/24	08/15/24		07242
08/31/24	09/15/24		08249
09/30/24	10/15/24	10/31/24	09245
10/31/24	11/15/24		10243
11/30/24	12/15/24		11240
12/31/24	01/31/25	01/31/25	12248

E-500, E-500E, E-500F, E-500G, E-500H, E-500J, E-500K and E-500L		
Period Ending	Monthly File By Date	Quarterly File By Date
10/31/23	11/20/23	
11/30/23	12/20/23	
12/31/23	01/20/24*	01/31/24
01/31/24	02/20/24	
02/29/24	03/20/24	
03/31/24	04/20/24	04/30/24
04/30/24	05/20/24	
05/31/24	06/20/24	
06/30/24	07/20/24*	07/31/24
07/31/24	08/20/24	
08/31/24	09/20/24	
09/30/24	10/20/24	10/31/24

<sup>\*</sup>Form E-500L Semi-Annual Due Dates; Form E-500L only has monthly and semiannual filing periods. No quarterly.

The "Period Ending Chart" is a document located in the *SD Resources* folder on the SES. The chart shows the required periods for a form, scanline period and check digit for all coupons or down-sized forms. Generally, Developers should not be submitting any period that is not listed in this chart.



### **Function Codes**

The "Function Codes" is also a document located in the *SD Resources* folder on the SES. This chart shows the required function codes and check digit for a form's scanline on all coupons or downsized forms. The document also shows the proper formatting for periods in the scanline across different tax schedules at NCDOR.

08/12/23

#### **Function Codes**

Individual	Function Code	Corporate	Function Code
D-400V	06408	CD-419 Corp	06530
D-400V Amd	06441	CD-419 Fran	05037
D-410	06491	CD-429	06602
NC-40	06301	CD-V Corp	06505
NC-EDU	19208	CD-V Fran	05002
		CD-V Amd Corp	06513
		CD-V Amd Fran	05011
		NC-EDU	19224

#### Partnership / Fiduciary

D-410P	06459 Partnership
D-410P	76511 Estates and Trusts
NC-EDU	19216 Estates and Trusts
NC-EDU	19232 Partnership

#### Withholding

IC-3	06190
IC-5 (M)	06106
IC-5 (Q)	06157
IC-5P	06050
IC-5PX	76058
IC-5X (M)	76104
IC-5 X (Q)	76155

#### Scanline Tax Period:

NOTE: The period check digit is based on the beginning year for Forms D-400V, D-400V Amd, D-410 and D-410P.

The period check digit is based on 12 (for December) and the year for calendar year filers (Forms NC-40 and NC-EDU); fiscal year filers use the ending month and year.

The period check digit is based on the year for Forms NC-3, NC-5P and NC-5PX.

The period check digit is based on the ending month and year for Forms NC-5, CD-419, CD-429 and CDV's.



## **Providing PDF Forms via Email**

### E-mail Naming scheme

E-mail subject lines must be typed as indicated.

(If the subject line is formatted incorrectly, the SP will be required to resubmit the forms in the correct format.)

Form number\_Version number\_Date\_SP number

Note: Please make sure that your version numbers are correct.

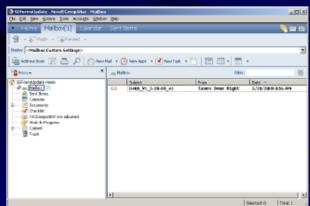
Initial Submit

E-500\_V1\_9-28-23\_41

Billion residence Number Hallow

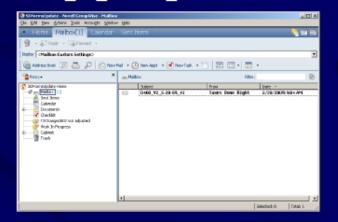
Di Sil Son Street Silve Annage Spinor Silve Annage Spinor Silve Silve Silve Silve Number Silve Sil

examples



### **Resubmit Number 1**

E-500\_V2\_9-29-23\_41



Form submissions must come in with the correct naming scheme on both the subject line of the email and the PDF. Information on how to create the required naming scheme is located in the presentation "Providing PDF Forms via Email" in the *SD Resources* folder on the SES. Our electronic filing system is at its best with correctly named form submissions.



# Final Q & A





### **Contact Information**

Paper Software Provider Validation and Support **Tax Systems Coordination and Oversight Division** 

For General Questions/LOI Submissions: <u>allaboutforms@ncdor.gov</u>

For Form Submissions: <a href="mailto:sdformsupdate@ncdor.gov">sdformsupdate@ncdor.gov</a>

Phone: (919) 754-2625

**Brittany Johnson, Associate Director** 

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Tori Mitchell, pSPVS Specialist I