NCDOR NORTH CAROLINA DEPARTMENT OF REVENUE

E-500L 911 SERVICE CHARGE PREPAID WIRELESS TELECOMMUNICATIONS RETURN (REVISION 3-29-23)

CHANGES FOR THE YEAR

- Form E-500L was updated for periods beginning July 1, 2023 and later.
- Barcode, line geometry, revision date and tax rate for number of retail transactions updated.

Production Details:

Approved By Date:	May 23, 2023
Form Period Date Effective:	Period Ending December 31, 2023
For Filing Periods	Effective for Periods Beginning July 1, 2023 and later
Form Placed in Software:	After June 20, 2023
Unchanged/Updated:	Updated

9-12 TEST SAMPLES REQUIRED:

- 1 Blank
- 1 Full Field
- 7 by PDF or 10 by Mail which must include the following:
 - I Monthly
 - 1 Semi-Annual for 2023
 - I Semi-Annual for 2024

BARCODE:

The barcode must read 84001XX002. Replace (XX) with your two-digit Software Developer Identification Number.

Align barcode between Row 23, Column 6-10 and Row 39, Column 6-10. Print the number either stacked or vertically to the right of the barcode.

USE:

- 12 point Courier font for scanband
- All capital letters for variable text
- Amount due with 0.00 format
- Correct barcode length
- Correct matching line geometry
- Data placement from SD version
- Dates from Required Variety of E-500L Test Samples from page 2
- High resolution bitmap for barcode
- Matching alignment between the full field and test samples
- No punctuation or special characters in address field
- Right aligned amount due
- Various ID numbers using the prefixes of 999, 900, 000 or 666 for FEINs/SSNs



BARCODE DIMENSIONS:

- UPDATE THE ALIGNMENT, PLACEMENT OR BARCODE DIMENSIONS FOR YOUR 2023 UPDATED FORM
- SYMBOLOGY CODE 39
- DENSITY 4.18 CPI
- HEIGHT 0.500
- HIGH RESOLUTION BITMAP FOR BARCODES
- RATIO 3:1

TEST SAMPLES:

- UPDATE 2023 TEST SAMPLES TO MATCH THE VERBIAGE AND LINE NUMBERS ON THE UPDATED SD FORM
- USE PERIOD ENDING DATES BELOW FROM "REQUIRED VARIETY OF E-500L TEST SAMPLES"
- PLEASE NOTE: BLANK AND FULL FIELD ARE REQUIRED BUT ARE NOT CONSIDERED TEST SAMPLES
- IF SENDING IN BY EXPRESS MAIL, PLEASE SEND ADDITIONAL TEST SAMPLES AS REQUIRED
- INCLUDE ONE TEST SAMPLE EXCEEDING \$999.00
- USE THE FIELD DESCRIPTION FORMATTING FOR PLACEMENT OF VARIABLE DATA
- USE A DIFFERENT AMOUNT FOR EACH FIELD
- ENSURE EACH LINE IS POPULATED ACROSS REQUIRED TEST SAMPLES

Required Variety of E-500L Test Samples							
Period Ending	Monthly File By Date	Quarterly File By Date	Scan Line with Check Digit				
07/31/23	08/20/23						
08/31/23	09/20/23						
09/30/23	10/20/23*	10/31/23					
10/31/23	11/20/23						
11/30/23	12/20/23						
12/31/23	01/20/24*	01/31/24					
01/31/24	02/20/24						
02/29/24	03/20/24						
03/31/24	04/20/24*	04/30/24					
04/30/24	05/20/24						
05/31/24	06/20/24						
06/30/24	07/20/24*	07/31/24					

*Form E-500L only has monthly and semiannual filing periods. No quarterly.

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Placement of Variable Data

Print Line Number	Identification	Begin Print Position	Maximum Field Length	End Print Position	Field Description
11	Legal Name	9	35	43	Alphanumeric
11	Period Beginning	66	10	75	Numeric; No Punctuation Period Beginning: Ex. 07 01 23
13	Trade Name	9	35	43	Alphanumeric
13	Period Ending	66	10	75	Numeric; No Punctuation Period Ending: Ex. 07 31 23
15	Address	9	35	43	Alphanumeric
15	911 Account ID	67	9	75	Numeric; No dashes Print number consecutively
16	Address	9	35	43	Alphanumeric
18	City	9	20	28	Alpha
18	State	33	2	34	Alpha
18	Zip Code	40	5	44	Numeric; 5-digit zip code
25	Line 1a - Number of Retail Transactions	49	6	53	Numeric
25	911 Service Charge	69	9	77	Numeric; with 0.00
27	Line 2 - Administrative Allowance	69	9	77	Numeric; with 0.00
29	Line 3 - Total 911 Service Charge Due on Retail Transactions	69	9	77	Numeric; with 0.00
31	Line 4 - Penalty	69	9	77	Numeric; with 0.00
33	Line 5 - Interest	69	9	77	Numeric; with 0.00
35	Line 6 - Total Due	69	9	77	Numeric; with 0.00