



GOVERNOR GREG GIANFORTE  
DIRECTOR BRENDAN BEATTY

**To:** Tax Software Developers  
**Concerning:** 2023 Montana File Transfer Process

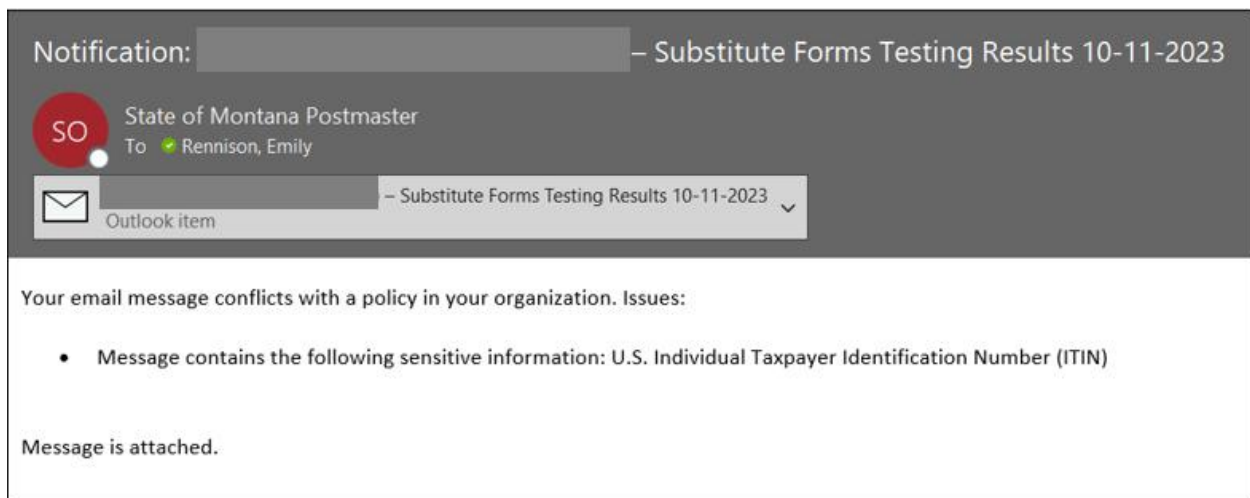
Due to complications arising from our PII protection policies, Information Governance will now be utilizing our state File Transfer Service to send any communications that are flagged for policy violations.

This process will assist in delivering your test results to you in a timely manner. If you receive similar messages when attempting to submit your Letters of Intent, test documents, or any other communication please use the state File Transfer Service to send these directly to [dore-services@mt.gov](mailto:dore-services@mt.gov).

This is not a requirement, however, it is the only solution that our department can utilize at this time.

Although, we have sent encrypted emails to try to alleviate this issue, department personnel cannot view or retrieve any encrypted or password protected emails, this includes responses to our own encrypted emails. We also cannot retrieve anything sent to us through any file share other than the state File Transfer Service.

We apologize for any confusion or inconvenience that this may cause. Please see the posted instructions for creating a File Transfer Service login and the instructions for sending your submissions to [dore-services@mt.gov](mailto:dore-services@mt.gov).



Notification: [redacted] - Substitute Forms Testing Results 10-11-2023  
Outlook item


Undeliverable: [redacted] - Substitute Forms Testing Results 10-11-2023  
Outlook item

Undeliverable: [redacted] - Substitute Forms Testing Results 10-11-2023

● Microsoft Outlook

Sent Wed 10/11/2023 2:34 PM

To ✓ Rennison, Emily

 Office 365

Your message to [redacted] couldn't be delivered.

An admin at [mtgov.onmicrosoft.com](https://mtgov.onmicrosoft.com) set up a policy that blocked your message.

<b>Emily.Rennison</b>	<b>Office 365</b>	[redacted]
Sender		<b>Action Required</b>
[redacted]	[redacted]	<b>Blocked by policy</b>

**How to Fix It**

An admin at [mtgov.onmicrosoft.com](https://mtgov.onmicrosoft.com) set up a policy to block messages that meet specific conditions. Try the following:

- Make sure your message doesn't include information that shouldn't be shared. For example, remove prohibited words or attachments, reduce the amount of content, or remove recipients that shouldn't have access to the information.

Thank you,

Information Governance Unit  
[dore-services@mt.gov](mailto:dore-services@mt.gov)