



GOVERNOR GREG GIANFORTE
DIRECTOR BRENDAN BEATTY

To: Tax Software Developers

Concerning: 2025 Montana File Transfer Process

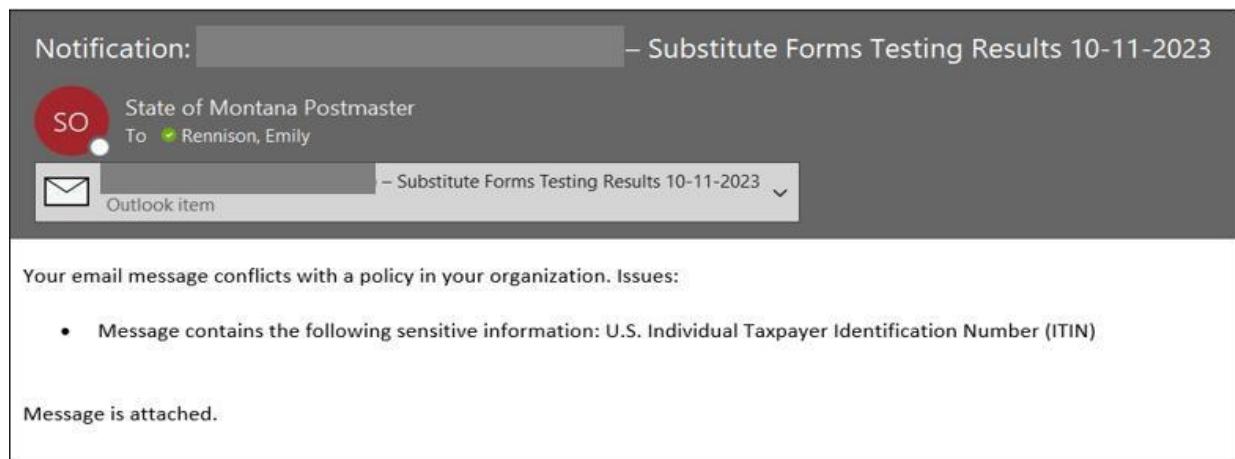
Due to complications arising from our PII protection policies, Information Governance will now utilize our state File Transfer Service to send any communications flagged for policy violations.

This process will help deliver your test results to you promptly. If you receive similar messages when attempting to submit your Letters of Intent, test documents, or any other communication, please use the state File Transfer Service to send these directly to dore-services@mt.gov. For ATS testing communications, please send to DORMeFTTest@mt.gov.

This is not a requirement; however, it is the only solution our department can currently utilize.

Although we have sent encrypted emails to try to alleviate this issue, department personnel are unable to view or retrieve any encrypted or password-protected emails, including responses to our own encrypted emails. We also cannot retrieve any files sent to us through any file-sharing service other than the state File Transfer Service.

We apologize for any confusion or inconvenience that this may cause. Please refer to the posted instructions for creating a File Transfer Service login and the guidelines for submitting your work to the department for review.



Notification: [REDACTED] - Substitute Forms Testing Results 10-11-2023 

Outlook item

Undeliverable: [REDACTED] - Substitute Forms Testing Results 10-11-2023 

Outlook item

Undeliverable [REDACTED] - Substitute Forms Testing Results 10-11-2023

● Microsoft Outlook

Sent: Wed 10/11/2023 2:34 PM

To:  Rennison, Emily

 **Office 365**

Your message to [REDACTED] couldn't be delivered.

An admin at mtgov.onmicrosoft.com set up a policy that blocked your message.

Emily.Rennison **Office 365** **Action Required**

Sender  Blocked by policy

How to Fix It

An admin at mtgov.onmicrosoft.com set up a policy to block messages that meet specific conditions. Try the following:

- Make sure your message doesn't include information that shouldn't be shared. For example, remove prohibited words or attachments, reduce the amount of content, or remove recipients that shouldn't have access to the information.

Thank you,

Information Governance Unit
DORe-Services@mt.gov