To: Tax Software Developers
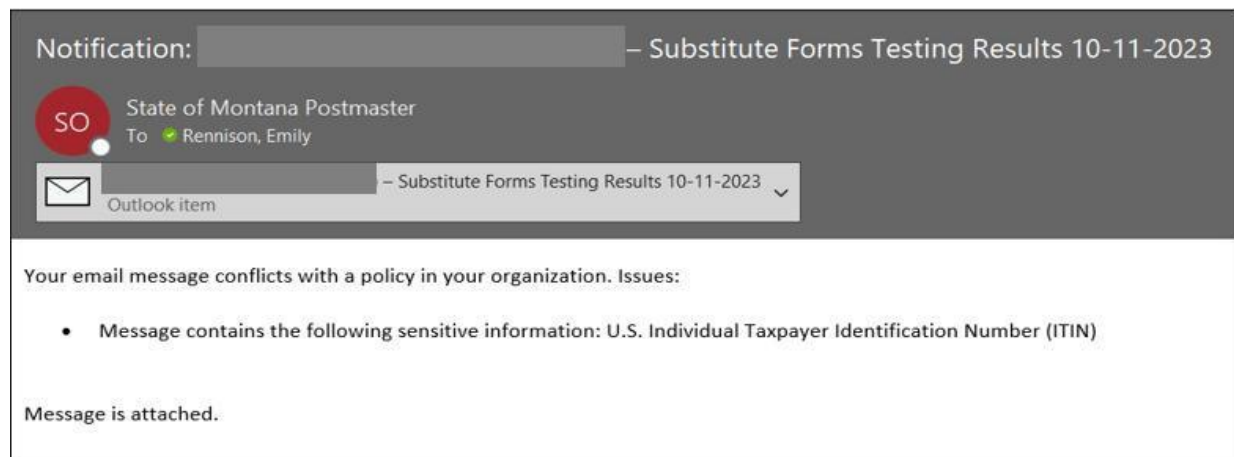**Concerning**: 2025 Montana File Transfer Process

Due to complications arising from our PII protection policies, Information Governance will now utilize our state File Transfer Service to send any communications flagged for policy violations.

This process will help deliver your test results to you promptly. If you receive similar messages when attempting to submit your Letters of Intent, test documents, or any other communication, please use the state File Transfer Service to send these directly to dore-services@mt.gov. For ATS testing communications, please send to DORMeFTest@mt.gov.

This is not a requirement; however, it is the only solution our department can currently utilize.

Although we have sent encrypted emails to try to alleviate this issue, department personnel are unable to view or retrieve any encrypted or password-protected emails, including responses to our own encrypted emails. We also cannot retrieve any files sent to us through any file-sharing service other than the state File Transfer Service.

We apologize for any confusion or inconvenience that this may cause. Please refer to the posted instructions for creating a File Transfer Service login and the guidelines for submitting your work to the department for review.

Thank you,

Information Governance Unit
DORe-Services@mt.gov