

Income Tax Letter of Intent

Tax Year 2024

Contacts:

eFile - efil@marylandtaxes.gov

 ${\sf Forms-} {\color{red}\underline{\bf mdsoftwaredevelopers@marylandtaxes.gov}}$

Brooke E. Lierman, Comptroller

2024 Tax Software Provider Comptroller of Maryland Letter of Intent

This Letter of Intent (LOI) details the requirements for software vendors to submit electronic and/or paper returns to the Comptroller of Maryland. If your software company intends to submit electronic and/or paper returns to the Comptroller of Maryland, you must agree to the terms outlined in this LOI. To signify your agreement, complete this form and submit it to the E-file Unit at efil@marylandtaxes.gov and/or Forms at mdsoftwaredevelopers@marylandtaxes.gov.

Standards and Customer Notification

By submitting this Letter of Intent (LOI) to the Comptroller of Maryland, you agree to meet our standards for software provider registration, tax preparation software, and substitute forms.

If you do not meet the standards and requirements explained in this LOI or provide an incomplete form, we may deny your application or revoke your approved software provider status and reject all electronic and/or paper returns submitted using your products.

When the return is rejected, your customer will receive notification that includes the following language: "Your return has been rejected because [vendor name] has not complied with Maryland's requirements and is not approved to file in Maryland."

Acknowle	edgement
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"By signing, I acknowledge the above paragraphs on Standards and Customer Notifica	ation."
Signature	Date

You must complete a separate LOI for each unique product your company offers. We will reject an incomplete Letter of Intent.

If this is an amended LOI, please complete the amended signature line on page 14.

Note: If you are a new Software Provider who has not filed city/state income tax returns with any city or state agencies, you must have passed assurance testing with the IRS. Attach documentation from the IRS demonstrating you have successfully tested with the IRS.

Important dates

The Comptroller of Maryland has important key dates to ensure we are ready for the filing season and taxpayers can file an accurate and timely tax return. Please note the following key dates:

- For existing vendors, complete and submit this LOI by October 31, 2024.
- Last day for new vendor(s) to submit LOI is November 15, 2024.
- Recommended date for Initial submissions of paper forms by series November 1, 2024.
- Substitute forms approval must be completed by January 15, 2025.
- Assurance testing (ATS) begins on the same day the IRS opens. The Comptroller's Office will notify you if ATS begins on a different day.
- Last day e-filed test submissions will be approved for TY2024 Production March 31, 2025.

Amended Letter of Intent Check this box if this is an amen	nded Letter of Intent.		
Reason for amendment:			
Company information List your company information.			
Name of company	Product nam	ne	City/State issued software ID (if applicable)
DBA name	NACTP vend	lor ID	City/State tax account number (if applicable)
Address	Product URL	-	Company FEIN
City	State		Zip code
List your other product names usin	ng the same calculation en	gines below:	
Note: The same calculation engin forms and schedules.	e is defined as products tha	at use the sa	me calculation engine and support all the same
IRS issued electronic ident	tification numbers		
List your IRS electronic identificati	on numbers.		
Test EFIN(s)		Test ETIN(s	
Production EFIN(s)		Production	ETIN(s)

Contact information

List the contact information for each area identified.

Regulatory/compliance contact	Phone	Email address
Secondary regulatory/compliance contact	Phone	Email address
Primary individual MeF contact	Phone	Email address
Secondary individual MeF contact	Phone	Email address
Primary business MeF contact	Phone	Email address
Secondary business MeF contact	Phone	Email address
Primary fiduciary (Estate/Trust) MeF contact	Phone	Email address
Secondary fiduciary (Estate/Trust) MeF contact	Phone	Email address
Primary leads reporting contact	Phone	Email address
Secondary leads reporting contact	Phone	Email address

Substitute forms registration

Complete this section only if your product will provide substitute forms.

Primary individual forms contact	Phone	Email address	
Secondary individual forms contact	Phone	Email address	
Primary business forms contact	Phone	Email address	
Secondary business forms contact	Phone	Email address	

Software products and tax types supported

Check all that apply.

Withholding Tax

Sales and Use Tax

Type of software product supported		
DIY/consumer (Web-Based)		
DIY/consumer (Desktop)		
Professional/paid preparer (Web-Based)		
Professional/paid preparer (Desktop)		
Tax types supported		
Individual income tax	e-File	e Substitute forms
Estate/trust/fiduciary tax	e-File	e Substitute forms
Corporation tax	e-File	e Substitute forms
Pass-Through partnerships/S-Corporation	e-File	e Substitute forms

Substitute forms

Substitute forms

Rebranded software products

Complete this section only if your product is rebranded.

Rebranded software products are software products sold by the software provider to a third-party licensee. A third-party licensee may modify the software by:

- Adding their own logos and/or splash screens; and
- Modifying calculations in the program.

Software that a third-party licensee modifies by changing the software requirements or output(s) is not considered rebranded software, as these modifications are beyond the scope of a rebrand. If a third-party licensee wishes to make any changes to the software requirements or outputs, the third-party licensee must complete a LOI as a new vendor and will not be considered a user of rebranded software.

All third-party licensees must have their own vendor number.

As the Software company selling and/or licensing your product to a third-party, it is your responsibility to make sure the third-party licensee either (1) makes no modifications to the software requirements and outputs, or (2) completes a LOI as a new vendor.

List each of your rebranded products below.

Use one of the following class codes for each product:

- **Class code 1:** Software products sold/licensed to a third-party user and the third-party user can add their own logos and/or splash screens, but they cannot modify calculations in the program.
- Class code 2: Software products sold/licensed to a third-party user and the third-party can modify calculations in the program.

Rebranded product name	ETIN (if applicable)	Contact person	Phone	Email address
Rebranded product name	ETIN (if applicable)	Contact person	Phone	Email address
Rebranded product name	ETIN (if applicable)	Contact person	Phone	Email address
Rebranded product name	ETIN (if applicable)	Contact person	Phone	Email address
Rebranded product name	ETIN (if applicable)	Contact person	Phone	Email address

Attach additional sheets if needed.

For Rebranded Products, the Comptroller of Maryland has the following requirements:

- Rebranded Products [with class code 1] are not required to complete an abbreviated e-file ATS/paper form approval.
- Rebranded Products [with class code 2] are required to complete the full e-file ATS/paper form approval process.

Electronic returns Mandatory Tax Preparer e-File Requirement (for individual filing).

Tax-General Article, § 10-824, Maryland Code Annotated, provides mandatory requirements for filing income tax returns electronically. Tax-General Article § 13-717 provides circumstances under which a penalty would apply for failure to comply with Maryland Tax-General Article 10-824.

The law requires income tax return preparers who have prepared, for compensation, more than 100 Maryland individual income tax returns in the prior tax year to file all individual tax returns electronically.

This Act authorizes the Comptroller of Maryland to impose on a preparer a \$50 penalty for each tax return that is not filed electronically in compliance with this Act, unless the preparer is able to show that the failure to comply is due to reasonable cause and not due to willful neglect.

The taxpayer may opt out of having their income tax return filed electronically if the appropriate box is checked on the paper tax return.

A tax preparer may request a written waiver from the Comptroller of Maryland by email efil@marylandtaxes.gov or mail. The written waiver request must establish, to the satisfaction of the Comptroller, 1) either reasonable cause for not filing the return electronically or 2) lack of feasible means of filing the return electronically without undue hardship. The tax preparer must receive written approval of the waiver by the Comptroller of Maryland before he will be considered exempt from the law and any fines associated with non-compliance of this Act.

Written requests should be mailed to:

Revenue Administration Division Processing Control, e-File Help Desk PO Box 1829 Annapolis, MD 21404-1829

When business credits are filed on the Form 500CR, we request that form 500CR be filed electronically. If this request cannot be completed, paper form 500CRW should be filed along with the paper form 500CR

Forms and schedules supported by tax type (check all that apply)

Check the boxes of the forms and schedules your company supports.

Forms and schedules	Substitute Forms	2D Version	e-File
Individual Income Tax			
502 – Resident Income Tax Return			
502AC – Subtraction for Contribution of Artwork			
502AE – Subtraction for Income Derived within Arts and Entertainment District(s)			
502B – Dependents' Information			
502CR – Income Tax Credits for Individuals			
502D – 2025 Declaration of Estimated Maryland Income Tax			
502E – Application for Extension to File Personal Income Tax Return			
502INJ – Injured Spouse Claim Form			
502R – Retirement Income			
502S – Heritage Structure Rehabilitation Tax Credit			
502SU – Subtractions from Income			
502TP – Computation of Tax Preference Income			
502UP – Underpayment of Estimated Income by Individuals			
502V – Use of Vehicle for Charitable Purposes			
502X – Amended Resident Individual Tax Return			
588 – Direct Deposit of Maryland Income Tax Refund to More than One Account			
505 – Nonresident Income Tax Return			
505NR – Nonresident Income Tax Calculation			
505SU – Nonresident Subtractions from Income			
505X –Nonresident Amended Tax Return			
500CR – Business Income Tax Credits			
500DM – Decoupling Modification			
Maryland Schedule K-1 (510/511) – Maryland Pass- Through Entity Member's Information			

S15 - Nonresident (Local Tax Only) Tax Return 1099-G - Unemployment Compensation EL101 - Income Tax Declaration for Electronic Filing PV - Personal Tax Payment Voucher for Form 502/505, Estimated Tax and Extensions Estimated Tax and Extensions Binary Attachments/PDFs
1099-G – Unemployment Compensation EL101 – Income Tax Declaration for Electronic Filing PV – Personal Tax Payment Voucher for Form 502/505, Estimated Tax and Extensions Binary Attachments/PDFs FEDERAL FORMS SUPPORTED (check all that apply) e-File only Form W-2 - Wage and Tax Statement Form Form W-2G - Certain Gambling Winnings Form 1099-R - Distributions from Pensions, Annuities, Retirement or Profit-Sharing Plans Form 1099-MISC - Miscellaneous Income Form 1099-B - Proceeds from Broker and Barter Exchange Transactions Form Form 1099-DIV - Dividends and Distributions Form 1099-INT - Interest Income Form 1099-INT - Interest Income Form 1099-K - Payment Card and Third-Party Network Transactions Form 1099-NEC - Non-employee Compensation
EL101 – Income Tax Declaration for Electronic Filing PV – Personal Tax Payment Voucher for Form 502/505, Estimated Tax and Extensions Binary Attachments/PDFs FEDERAL FORMS SUPPORTED (check all that apply) e-File only Form W-2 - Wage and Tax Statement Form Form W-2G - Certain Gambling Winnings Form 1099-R - Distributions from Pensions, Annuities, Retirement or Profit-Sharing Plans Form 1099-MISC - Miscellaneous Income Form 1099-B - Proceeds from Broker and Barter Exchange Transactions Form Form 1099-DIV - Dividends and Distributions Form 1099-INT - Interest Income Form 1099-OID - Original Issue Discount Form 1099-K - Payment Card and Third-Party Network Transactions Form 1099-NEC - Non-employee Compensation
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Forms and schedules Substitute Forms e-File
Jubilitation Structures
SALES AND USE TAX AND WITHHOLDING TAX
202/202F – Sales and Use Tax Return
MW506 – 2025 Employer's Return of Income Tax Withheld
MW506A – 2025 Amended Employer's Return of Income Tax Withheld
MW506M – 2025 Employer's Return of Income Tax Withheld for
Accelerated Filers MW506AM – 2025 Amended Employer's Return of Income Tax Withheld
for Accelerated Filers
MW508 – 2025 Annual Employer Withholding Reconciliation Return
MW508CR – 2025 Business Income Tax Credits (To be used by non-profit
501(c) (3) organizations only) MW506FR - 2025 Maryland Employer Withholding - Final Return

MW508A - 2025 Annual Employer Withholding Reconciliation Report

Forms and schedules	Substitute Forms	2D Version	e-File
FIDUCIARY	1 011113		
504 – Fiduciary Income Tax Return			
504NBD – Fiduciary Nonresident Beneficiary Deduction			
Summary			
504A – Fiduciary Income Tax Return Schedule A			
504CR – Business Income Tax Credits for Fiduciaries			
504D – 2025 Fiduciary Declaration of Estimated Income Tax			
504E – Application for Extension to File Fiduciary Return			
Maryland Schedule K-1 (504) – Fiduciary Beneficiary's Information			
504NR – Fiduciary Nonresident Income Tax Calculation			
504UP – Underpayment of Estimated Income Tax by Fiduciaries			
EL101B - E-File Declaration for Business and Fiduciary Electronic Filing			
EL102B – Income Tax Payment Voucher for Business and Fiduciary Electronic Filers			
Binary Attachments/PDFs			
Forms and schedules	Substitute Forms	2D Version	e-File
CORPORATE AND PASS-THROUGH ENTITY TAX	<u> </u>		
500 – Corporation Income Tax Return			
500CR – Business Income Tax Credits			
500D – 2025 Corporation Declaration of Estimated Income			
Tax 500E – Application for an Extension to File Corporation Income Tax Return			
500DM – Decoupling Modification			
500UP – Underpayment of Estimated Income Tax by Corporations and Pass-Through Entity			

502S – Heritage Structure Rehabilitation Tax Credit

510C - Composite Pass-Through Entity Income Tax Return 510/511D - 2025 Pass-Through Entity Declaration of

511 – Pass-Through Entity Election Tax Return

510 – Pass-Through Entity Tax Return

Estimated Income Tax

Entity Income Tax Return

Entity Member's Information

Forms and schedules	Substitute Forms	e-File
EL101B – E-File Declaration for Business and Fiduciary Electronic Filing		
EL102B – Income Tax Payment Voucher for Business and Fiduciary Electronic Filers		
Binary Attachments/PDFs		
Common/ Shared Forms	Substitute Forms	e-File
500CR - Business Income Tax Credits		
500DM - Decoupling Modification		
502S - Heritage Structure Rehabilitation Tax Credit		
Maryland Schedule K-1 (510/511)-Maryland PTE Member's Information		
Software limitations (List any software limitations to forms or scheduare there any differences in the forms you support based on the type of sof differences.		xplain those
are there any differences in the forms you support based on the type of sof lifferences.	tware? If yes, please e	xplain those

Agency requirements

This section identifies agency requirements and expectations of new and existing Software Providers and the software product.

Issue notification and resolution requirements.

This section represents the Comptroller of Maryland issue notification and issue resolution standards.

Notify the agency if any forms and/or payments you support are not ready when your software is available for use. Submit this information via email to Forms Unit and eFile Unit at MDSOFTWAREDEVELOPERS@marylandtaxes.gov and/or efil@marylandtaxes.gov.

Data breaches, security incidents, or other improper disclosures of taxpayer data that by law require reporting to the Maryland Office of Attorney General must also be reported to the Comptroller of Maryland.

If there is a Production problem, the Comptroller of Maryland must be notified by Software Vendor of the incident description, its date and time, how the incident was discovered, specific elements involved, how many returns are impacted, how it was communicated to the customers, what is the plan to correct the issue, when it will be fixed, and whether manual intervention is needed on the Maryland end. The notification e-mail should be sent to efil@marylandtaxes.gov (e-File Unit) and mdsoftwaredevelopers@marylandtaxes.gov (paper forms Unit).

Production return submission requirements

All returns generated from this software must be e-filed or printed from the approved software or a subsequent product update.

*Note:

- 1. Software vendor must take reasonable steps to notify their users within the application when accessing or printing forms not yet approved by COM. In addition to this notification, if an unapproved form can be printed, it must have a watermark "NOT APPROVED / DO NOT MAIL" across it. Failure to notify users of unapproved forms or apply a watermark may result in the suspension or revocation of a vendor's approved provider status.
- 2. No other barcodes or special markings, except the ones specified on the Technical Bulletin 26, need to be placed on any forms. In doing so, will cause readability issues or rejections.
- 3. All substitute forms selected on this Letter of Intent must be submitted together by series (e.g., 502, 502B, PV, 502CR, 502SU, 502UP, etc.) Approvals will NOT be given until the entire series is received.
- 4. Ensure substitute forms and specs are reviewed before submitting forms for testing.

Product updates

Desktop product users who attempt to file 10 or more business days after a production release must be required to download and apply the product update.

Schemas

Your software must follow the schema requirements. Find the Comptroller of Maryland schema requirements on the FTA State Exchange site.

System security requirements

The Comptroller of Maryland does not prescribe the security requirements for your system. You are responsible for implementing appropriate security measures to protect taxpayers and their information in your system. You must apply security measures to protect taxpayer information in your system when it is on-line, off-line, at rest, and in transit.

Security incident requirements

Unless otherwise prohibited by law, all data breaches, security incidents, or other improper disclosures of taxpayer data must be promptly reported to the Comptroller of Maryland and the Maryland Office of Attorney General.

Testing and submissions

All e-file ATS and substitute forms tests submitted during the approval process must be created in and originate from the actual software.

Validation of data elements

You must validate the following pre-populated data elements:

- State driver's license and state issued identification data elements.
- Maryland Physical address on Resident income tax returns
- Bank account information
- Social Security numbers on W-2 forms (and ITIN returns)
- State withholding account numbers

Customer Notices

This section identifies information the Comptroller of Maryland is requiring the software providers to communicate with customers.

Disclosure and use of information language expectations

You must include the following consent language with electronic filing software.

For Do-It-Yourself software:

By using a computer system and software to prepare and/or file my tax return(s) electronically, I consent to the transmission of my return(s) and to the disclosure of all information about my use of the system and software to the Comptroller of Maryland.

For Tax Professional software:

By using a computer system and software to prepare and/or file my client's return(s), I consent to the transmission of my client's return(s) and to the disclosure of all information about my use of the system and software to the Comptroller of Maryland.

For Business software:

By using a computer system and software to prepare and/or file this business tax return(s), I consent to the transmission of the return(s) and to the disclosure of all information about the use of the system and software to the Comptroller of Maryland.

Driver's license/ID card expectations for individual income tax

The Comptroller of Maryland is providing the following expectations and information:

For e-file returns:

The Comptroller of Maryland requests the DL/ID card be included with the return but won't reject the return if its not included

Production return submission requirements

All returns generated from this software must be e-Filed or printed from the approved software or a subsequent product update.

For printed/paper forms requesting the DL/ID Card information:

The Comptroller of Maryland does not have the Driver's License or State Issued Identification (ID) information on the paper form(s).

The Comptroller of Maryland is providing a URL and/or a statement for the DL/ID Card. All Do It Yourself (DIY) and Tax Professional software packages must include this information in your software. The message is expected to be displayed within the software in a way to maximize the likelihood the message is read.

URL: https://marylandtaxes.gov/new-tax-year-update.php

Statement: Many state revenue agencies, including Maryland, are requesting additional information in an effort to combat stolen-identity tax fraud and to protect you and your tax refund. If you and your spouse have a driver's license or state issued identification card, please provide the requested information from it. The return will not be rejected if you do not provide a driver's license or state-issued identification. If you provide this information, it may help to identify you as the taxpayer.

Refund expectations

The Comptroller of Maryland is providing a URL and/or a statement about refund processing. You must include the URL and statement in all your products and show it to users within the software in the most prominent way possible. URL: https://interactive.marylandtaxes.gov/INDIV/refundstatus/home.aspx.

Statement: Individual taxpayers can check the status of their refund by visiting www.marylandtaxes.gov and clicking on "Where's my refund?" or by calling the automated refund inquiry hotline, toll-free 1-800-218-8160 or 410-260-7701. Advise taxpayers to wait at least 10 days from acceptance of their return before calling Taxpayer Services Division at toll-free 1-800-638-2937 or 410-260-7980.

Taxes due expectations

The Comptroller of Maryland is providing a URL and/or a statement about taxes due, such as due dates and payment methods. All Do It Yourself (DIY) and Tax Professional software packages must include this information in your software. The message is expected to be displayed within the software in a way to maximize the likelihood the message is read.

URL: Individual taxpayers: https://www.marylandtaxes.gov/individual/individual-payments.php

Business taxpayers: https://www.marylandtaxes.gov/business/index.php and choose Pay It/Dispute It

month following the close of the tax year or period.	id 511) and Fiduciary Form (504) are due the 1	on day of the 4th
Agency questions 1 Do you support unlinked jurisdictional returns?		
a. Yes b. No		
 What refund products or payment vehicles do you or refunds, please provide the name(s) and bank routing necessary. 		
Any software supporting Resident Individual Income Twote and register for organ donation.	Γax Returns electronically must offer the oppor	tunity to register to
Maryland voter registration link: https://voterservices.elections.maryland.gov/Online	eVoterRegistration/InstructionsStep1?val=cor	m <u>p</u>
Donate Life Maryland registration link:		

Complete this signature line if this is an amended Letter of Intent AUTHORIZED REPRESENTATIVE SIGNATURE

AUTHORIZED REPRESENTATIVE PHONE NUMBER

AMENDED AMENDED DATE

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Authorized access to the State Exchange System

Access to the State Exchange System should be limited to those with a business need. You are allowed up to 10 users.

Provide information for each employee you are authorizing for access to the State Exchange System. The tax type box should include all the tax types individuals are authorized to access.

NOTE: Include all authorized individuals, even if listed previously on this form.

First and last name	Phone number	Email address
	Authorized access e-File Substitute Forms	Tax types
First and last name	Phone number	Email address
	Authorized access e-File Substitute Forms	Tax types
First and last name	Phone number	Email address
	Authorized access e-File Substitute Forms	Tax types
First and last name	Phone number	Email address
	Authorized access e-File Substitute Forms	Tax types
First and last name	Phone number	Email address
	Authorized access e-File Substitute Forms	Tax types
First and last name	Phone number	Email address
	Authorized access e-File Substitute Forms	Tax types
First and last name	Phone number	Email address
	Authorized access e-File Substitute Forms	Tax types
First and last name	Phone number	Email address
	Authorized access e-File Substitute Forms	Tax types

First and last name	Phone number	Email address
	Authorized access e-File Substitute Forms	Tax types
First and last name	Phone number	Email address