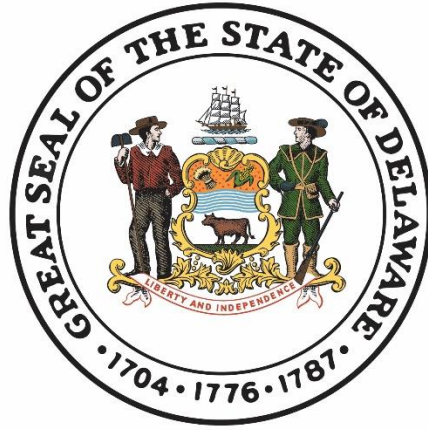


Delaware Division of Revenue



2019

Delaware Fiduciary

MeF E-file Handbook

For Software Developers, Transmitters and EROs who file:

**Delaware Fiduciary Income Tax Returns
via the Federal/State MEF System**

October 2019

**State of Delaware
Division of Revenue**

820 N. French Street, Wilmington, DE 19801

Table of Contents

SECTION 1	1
Instructions for Electronic Filing.....	1
Introduction	1
Help Desk	2
Software Acceptance and Participation.....	2
Publications.....	3
SECTION 2	4
The Filing Process.....	4
What Can Be Transmitted Electronically.....	4
State Submission Manifest	4
Copy of Federal Return Not Required.....	4
Additional Documents To Be Provided	4
What Cannot Be Transmitted Electronically.....	5
Acknowledgement System.....	5
SECTION 3	6
Other Situations	Error! Bookmark not defined.
General Information	6
Refund Returns	6
Balance Due Returns.....	6
SECTION 4	7
Responsibilities of EROs and Transmitter	7
Confidentiality.....	7
Timeliness of Filing.....	7
Resubmission of Rejected Tax Returns	7
SECTION 5	8
Software Design Information	8
Developer's Responsibilities.....	8
Software Acceptance, Testing and Approval	8
General Information.....	10
Suspension	11
Administrative Review	12
Schemas, Specifications and Test Returns.....	12

SECTION 1

Instructions for Electronic Filing

Introduction

Delaware participates in the IRS Federal/State 1041 program. This allows the filing of both federal and state fiduciary income tax returns using an XML format. The transmission method will be a Web service using Simple Object Access Protocol (SOAP), with attachments messaging.

Delaware began accepting ~~single~~ fiduciary income tax, corresponding forms and schedules and declaration payments by method of the Modernized e-File System (MeF). For this year, Delaware will accept tax year 2016, 2017, 2018 and 2019 fiduciary income tax returns.

Authorized Electronic Return Originators (EROs) can submit returns to the IRS MeF system for federal and state return processing. Both Federal /State returns and State Only returns can be submitted through the Federal/State system. Each return (Federal/State or State Only) must be in a separate submission. Multiple submissions may be contained in a single message payload. Software developers must test with Delaware and receive approval prior to submitting live Federal/State or State only returns.

Important Form Information

Form 400

- A copy of federal return is **not** required to be attached to the state return.

Help Desk

EROs, transmitters and software developers who need assistance can contact the Delaware e-File Help Desk at any time at REV_Mef_support@Delaware.gov.

The Delaware Division of Revenue's web site <http://revenue.delaware.gov/> contains downloadable state forms and other information for Fiduciary Income Tax e-File program participants. Our mailing address is:

Delaware Division of Revenue
Carvel State Office Building
820 N. French Street
Wilmington, Delaware 19801

Software Acceptance and Participation

Software developers must test with and receive approval from Delaware before submitting live production returns. To receive final approval, the software developer must transmit all software developer supported test returns as indicated on the Delaware Letter of Intent. The software developer must use a unique EFIN for each software for which each software they are seeking approval. Delaware will not approve multiple software packages under one submission EFIN. A software developer must complete and obtain approval for each state test packet (as indicated on the LOI) before final written approval confirmation will be sent to obtain the state's approval of your software.

Software developers must provide the following information to the Delaware e-File Help Desk via the Letter of Intent prior to submitting test transmissions:

- EFINs/ETINs (test and production) as assigned by IRS
- Contact person(s) name, telephone number, e-mail address
- Software Company name and business address

For Tax year 2019

Because of the difficulty in determining the appropriate vendor contact, we ask that software developers include the vendor's ATS contact information in the Paid Preparer Information Group of the State submission packet. Failure to do this may result in an additional delay in obtaining the results of the vendor's submission.

Publications

The following publications are available for your assistance:

- IRS Publication 4164 – Modernized e-File Guide for Software Developers and Transmitters
- Delaware 2019 Fiduciary MeF e-File Handbook
- Delaware 2019 Fiduciary Income Tax e-File Test Package
- Delaware Fiduciary Income tax forms

SECTION 2

The Filing Process What Can Be Transmitted Electronically

The Delaware electronic return will consist of data transmitted as well as supporting PDF and paper documents. In total, an electronic return contains the same information as a comparable return filed entirely on paper.

Following is a list of the XML forms that Delaware accepts electronically. Software developers are not required to support all of the forms that Delaware accepts electronically. Any form with an asterisk (*) is considered optional at the discretion of the software developer. EROs should take this into consideration when purchasing software and should verify with the software company that they will support the forms they desire to transmit electronically.

- Delaware Form 400 – Fiduciary Income Tax Return
- Delaware Form 400-EX – Fiduciary Income Tax Extension

State Submission Manifest

The expected values for the State Submission Manifest are:

Form	Submission Type	Tax Year	Submission Category
Fiduciary Form 400	400	2019	ESTRST
Fiduciary Extension 400-EX	400-EX	2019	ESTRST

Copy of Federal Return Not Required

An XML copy of the actual federal income tax return with schedules as filed with IRS for the corresponding tax period is not required.

Additional Documents To Be Provided

Additional documents that Fiduciary Tax e-File software **must** produce:

- Delaware Payment Voucher for filers with a balance due

Delaware requires that certifications, supporting and signature documents be transmitted to Delaware electronic filing as a PDF documents. Please use the Reference Document ID attribute to link the attachment to the appropriate location on the return. All PDF attachments must be listed in the binary attachment portion of the return.

What Cannot Be Transmitted Electronically

The following types of returns are excluded from electronic filing:

- Returns for tax years prior to 2016
- Amended or Corrected Returns

Acknowledgement System

Delaware generates an acknowledgement for all returns received. Acknowledgement types are:

Accepted – This acknowledgement indicates the electronic return was received and successfully completed the pre-entry validation process. No further action is required regarding the transmission. If additional information is needed to process the return, the taxpayer will be notified by mail.

Rejected – This acknowledgement indicates the electronic return was received but failed to complete the pre-entry validation process. The acknowledgement contains codes and error descriptions indicating the cause of the rejection. The error condition must be corrected and the return can then be re-transmitted as a “State-Only” transmission.

Acknowledgement files received must be retained for one year after transmission.

SECTION 3

Other Situations

General Information

Filing a tax return is the responsibility of the taxpayer, and filing returns electronically requires an agreement between the taxpayer and the ERO.

Refund Returns

Taxpayers can elect to have their overpaid taxes issued in the form of a refund check. Taxpayers may choose to have all or part of their refund applied to their estimated tax account for the next year.

Balance Due Returns

Taxpayers who file their return electronically can elect to pay their balance due by two different methods.

- Direct debit (electronic funds withdrawal), for a full or partial payment when filing their return and choose a debit date up to the due date of the return.
- Check or money order accompanied by a payment voucher.

Form Information

Because Delaware uses an OCR based processing system, we ask that if software developers cannot reproduce our forms exactly - with the field borders in 25% black then please omit the field borders completely from all your Delaware forms.

SECTION 4

Responsibilities of EROs and Transmitter

Confidentiality

The Delaware Division of Revenue expects tax software companies to develop products that help their customers protect taxpayer data. Software companies are encouraged to heed IRS Publication 4557, *Safeguarding Taxpayer Data: A Guide for Your Business*.

The Delaware Division of Revenue encourages tax software companies to develop products that implement the IRS's six e-file security and privacy standards to better protect taxpayer information collected, processed and stored by Authorized IRS e-File providers. More information on these standards is available at <https://www.irs.gov/e-file-providers/safeguarding-irs-efile1>.

Timeliness of Filing

All prescribed due dates for filing of returns apply to MeF returns. If any due date falls on a Saturday, Sunday or a legal holiday, the return must be filed by the next business day.

All authorized Delaware EROs must ensure that returns are promptly processed. An electronically filed return is not considered filed until the electronic portion of the tax return has been acknowledged by Delaware as accepted for processing. If the electronic portion of a return is transmitted on or shortly before the due date and is ultimately rejected, but the ERO and the taxpayer comply with the requirements for timely resubmission of a correct return, the return will be considered timely filed.

The receipt of an electronic postmark will provide taxpayers with confidence that they have filed their return timely. The date of the electronic postmark is considered the date of filing when the date of electronic postmark is on or before the prescribed due date and the return is received by Delaware after the prescribed due date for filing. All requirements for filing the required documents as well as resubmitting a rejected timely filed return must be adhered to for the electronic postmark to be considered the date of filing.

Resubmission of Rejected Tax Returns

Delaware monitors the timeliness of the error correction process when an error acknowledgement is sent. Failure to provide timely correction or erroneous returns can cause a revocation of privileges.

If an electronic acknowledgement has not been received within forty-eight (48) hours of our scheduled retrieval process for any transmitted return/report, the ERO should contact the Delaware helpdesk for further instructions. **It is the responsibility of the ERO to ensure that every return/report filed electronically is acknowledged as accepted.**

SECTION 5

Software Design Information

Developer's Responsibilities

Software developers should:

- Develop tax preparation software in accordance with statutory requirements and Delaware return preparation instructions.
- Provide accurate Delaware income tax returns in correct electronic format for transmission.
- Develop software capable of producing a printed copy of the complete electronic filing which includes a ***“Do Not Mail”*** watermark on the forms printed, as paper documents are not to be sent to Delaware, when filing electronically unless the taxpayer is specifically requested to do so.
- Provide data validation, verification, and error detection to prevent transmissions of incomplete, inaccurate or invalid return information.
- Prevent electronic filing of any form not approved for electronic filing by Delaware.

Software Acceptance, Testing and Approval

Software developers are required to test with Delaware for accuracy and to ensure that their software adheres to Delaware business rules and to ensure successful transmission and receipt of acknowledgements. EROs must use tax preparation software that has been approved for use by Delaware.

Software developers will use the Federal/State 1041 schema which has been developed by states in partnership with the IRS, state revenue departments, and software developers, as well as the Delaware schema/spreadsheet.

Developers should follow instructions from the tax forms to calculate the appropriate data elements in the XML schema.

Developers must use a separate submission ID for each type of software that they are seeking approval for. Delaware will not approve multiple software using the same submission ID.

The e-File test package will consist of documentation of special test conditions as well as copies of the state test returns, and will be made available to all software developers who indicate their intention to support Delaware Fiduciary Tax e-File.

Delaware's starting test date is tentatively scheduled to begin November 2019 for tax year 2019 but is subject to IRS system availability and is subject to change. ***Software developers may submit test returns for timely acceptance testing through January 31, 2020. After January 31, 2020, software developers must request approval from the Delaware Division of Revenue to conduct acceptance testing for 2019 Fiduciary Tax.*** To request approval for late acceptance testing, vendors should contact the Delaware e-File Help Desk at any time by e-mail at REV_Mef_support@Delaware.gov.

If the software developer is not acting as the ERO, the software developer is responsible for providing acknowledgements to the ERO within two days after receipt of acknowledgement. Failure to do so could lead to suspension from the Delaware program.

Software errors which cause electronic returns to be reviewed, that surface after testing has been completed, should be quickly corrected to ensure that EROs have the ability to timely and accurately file their electronic returns. Software updates related to software errors should be distributed promptly to users together with any documentation needed.

To receive final approval, the software developer must transmit **all software developer supported** test returns as indicated on the Delaware Letter of Intent. A software developer must complete and obtain approval for each test packet (as indicated on the LOI) before final written approval confirmation will be issued by the State.

General Information

Delaware will accept the following types of filing:

- Fed/State Original
- State Only

Fed/State Original – The Delaware Fiduciary Tax e-File program works best when the Federal and State returns are filed together in one transmission to the IRS (although this is not always possible). Upon receipt, the IRS will validate and verify the Federal return data. The IRS will either accept or reject the Federal return. The State return is made available to Delaware after the Federal return is accepted by the IRS.

State Only – IRS provides the ability for an ERO to transmit and re-transmit a State return through the Fed/State system without simultaneously transmitting an original Federal return. State only returns are transmitted to the IRS, validated and made available for states to retrieve in the same fashion as with the Fed/State transmission. This provides a method for taxpayers who file multiple state returns to have each participating state's return filed electronically. Each state return must be transmitted separately. The taxpayer's federal return must be completed, transmitted and accepted by IRS before transmitting/re-transmitting a state only return.

Transmit data elements only if they contain data values. Do not send empty data elements (i.e., zero financial fields, unused elements, etc.) unless the data element is required by Delaware's schema

Detailed requirements for decimal placement in ratios and percentages are in the Delaware's state-specific schemas.

Software Developers must furnish electronic funds (direct debit) information for this payment option to taxpayers who electronically file a balance due return. Electronic funds withdrawal can be made from the taxpayer's checking or savings account. The taxpayer can choose the date that they want the amount owed withdrawn from their account up to the due date of the return. Returns electronically filed after the due date of April 30, 2020 using electronic funds withdrawal must use a withdrawal date equal to the date of return preparation. The electronic funds withdrawal will then occur immediately after the electronic return is accepted. Partial payments can be made using electronic funds withdrawal.

Acceptance in the electronic filing program does not imply an endorsement by the Delaware Division of Revenue. Therefore, any public communication that refers to a user's electronic filing capabilities, whether through publication or broadcast, must clearly indicate acceptance of the use for electronic filing and does not constitute an endorsement or approval of the quality of tax preparation services provided by the Delaware Division of Revenue.

No advertisement may state or infer that electronic filing changes in any way the filing, payment, or legal obligations of the taxpayer.

Delaware will monitor the quality of the transmissions. Accepted returns will be monitored along with rejects, errors and other defects. If quality deteriorates, the electronic filer will receive a warning, or in extreme cases, a letter suspending the electronic filer from filing electronic fiduciary tax returns. When suspended, the retrieval process will be inactivated halting further processing of Fiduciary tax electronic returns.

Electronic filers and EROs are expected to place the Taxpayer first in providing return/report preparation and transmission services. Regardless of changes in business address, company names, telephone numbers, organization, or personnel, the Taxpayer must always have convenient access to their return/report. This includes, but is not limited to, access to current status of the return and access to organization representatives to resolve any questions or concerns.

Suspension

Software Developers, Transmitters and EROs must maintain a high degree of integrity, compliance, and accuracy in order to participate in the Delaware Fiduciary Tax e-File program.

All Software Developers and EROs must comply with the requirements and specification contained in the Delaware Fiduciary Tax e-File Handbook. Failure to comply with all requirements and specifications could result in being suspended from the program.

Additionally, Delaware reserves the right to deny participation in our program for the reasons listed below:

- If your company is required to register to conduct business in the state, but company is not registered
- If your company has any outstanding liabilities with the state
- If your company fails to adhere to the state Fiduciary Tax e-File program requirements and schema
- If your company does not consistently provide error free returns
- If your company uses unethical practices in return preparation

Administrative Review

Any applicant or filer who has been denied or suspended from participation in the Fiduciary Tax Electronic Filing Program may request an administrative review within 30 days from the date of denial or suspension. All requests should be mailed to:

Jennifer R. Hudson, Esq.
Director
Delaware Division of
Revenue
820 N. French Street
Wilmington, DE 19801

Schemas, Specifications and Test Returns

For more information and our XML schemas, look for Modernized e-file on the Software Developer's page of our website, <http://revenue.delaware.gov/>, or go directly to <https://revenue.delaware.gov/software-developer/2019-vendor-registration/>.