State of Arkansas Department of Finance and Administration Income Tax Administration



Letter of Intent Tax Year 2023

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Email: ARefile@dfa.arkansas.gov

Due Date: November 30th

REVISIONS

8/4/2023:

- Page 1, Added additional deadline requirements
- Page 6, Added check box below Corporation Income Tax, Filing Status 4: Consolidated Returns Added check box below S Corporation Income Tax, Filing Status 4: S Corporation with QSSS Entities

8/22/2023:

- Page 6, Removed full support requirement for ARK-1 for Corporation Income Tax (C-Corporation)
- Page 7, Added text box for users to enter Software Limitations.

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Tax Year 2023

State of Arkansas Tax Software Provider Letter of Intent

Welcome to the Income Tax Letter of Intent (LOI). If your software company intends to submit electronic and/or paper returns to the **Arkansas Department of Finance and Administration**, **Income Tax Administration** you will need to complete this form and submit it to ARefile@dfa.arkansas.gov.

By submitting this Letter of Intent (LOI) to the **Arkansas Department of Finance and Administration**, **Income Tax Administration**, you agree to meet our standards for software provider registration, tax preparation software, and substitute forms. If you do not meet the standards and requirements explained in this LOI, we may deny your application or revoke your approved software provider status and reject all electronic and/or paper returns submitted using your products.

You must complete a separate LOI for each unique product your company offers. We may reject an incomplete Letter of Intent.

Note: If you are a new Software Provider who has not filed city/state income tax returns with any city or state agencies, you must have passed assurance testing with the IRS. Attach documentation from the IRS demonstrating you have successfully tested with the IRS.

IMPORTANT DATES:

The **Arkansas Department of Finance and Administration, Income Tax Administration** has important key dates to ensure we are ready for the filing season and taxpayers can file an accurate and timely tax return. Please note the following key dates:

- · Complete and submit this form by Nov 30th.
- Substitute forms approval must be completed by January 1st.
- Assurance testing (ATS) begins on same date as the IRS.
- Last day we will accept initial e-file, paper, both tests are January 1st.

Check this box if this is a Reason for amendment:	n amended Letter of Intent.		
Company information			
Name of Company	Product Name (Only one product pe	er letter of intent)	Arkansas Issued Software ID (If new product, AR will issue new ID)
DBA Name	NACTP Membe	r Number	State Tax Account Number
Address	Product Addres	s/URL	Company FEIN
City	State	State	
Web site address (URL)			
List your other product names using the	same calculation engines here:		
RS issued electronic	identification numbe	ers	
Testing EFIN(s)		Testing ETIN(s)	
Production EFIN(s)		Production ETIN(s)	

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Contact information		
Regulatory/Compliance Contact	Phone	Email Address
Primary Individual MeF Contact	Phone	Email Address
Secondary Individual MeF Contact	Phone	Email Address
Primary Business MeF Contact	Phone	Email Address
Secondary Business MeF Contact	Phone	Email Address
Primary Fiduciary/Estate MeF Contact	Phone	Email Address
Secondary Fiduciary/Estate MeF Contact	Phone	Email Address
Primary Leads Reporting Contact	Phone	Email Address
Secondary Leads Reporting Contact	Phone	Email Address
Substitute forms registration Primary Individual Forms Contact	Phone	Email Address
Secondary Individual Forms Contact	Phone	Email Address
Primary Business Forms Contact	Phone	Email Address
Secondary Business Forms Contact	Phone	Email Address
Note: If you have separate contacts for each bus	I siness tax type, please	list them by tax type on a separate sheet and attach it to this submission.
Software products and tax ty Check all that apply.	/pes supporto	ed
Software Product(s)		
DIY/Consumer (Web-Based)		
DIY/Consumer (Desktop)		
Professional/Paid Preparer (Web-Based)		
Professional/Paid Preparer (Desktop)		

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Tax Types(s)	
Individual Income Tax	Substitute Forms E-File
Composite Tax	Substitute Forms E-File
Fiduciary Tax	Substitute Forms E-File
Partnership Tax	Substitute Forms E-File
Corporation Tax	Substitute Forms E-File
S-Corporation Tax	Substitute Forms E-File
Pass-through Entity Tax	Substitute Forms E-File

Rebranded software products

Complete this section only if your product is rebranded.

For software to be considered rebranded, changes <u>cannot</u> be made to the software requirements and output(s). As the Software company selling and/or licensing your product to a third-party, it is your responsibility to make sure the rebranded product reflects the current software requirements and output(s). List each of your rebranded products below.

Rebranded product name	ETIN (if applicable)	Contact person	Phone	Email Address
Rebranded product name	ETIN (if applicable)	Contact person	Phone	Email Address
Rebranded product name	ETIN (if applicable)	Contact person	Phone	Email Address
Rebranded product name	ETIN (if applicable)	Contact person	Phone	Email Address
Rebranded product name	ETIN (if applicable)	Contact person	Phone	Email Address

Attach additional sheets if needed.

For Rebranded Products, the **Arkansas Department of Finance and Administration, Income Tax Administration** has the following requirements for substitute forms and/or e-file ATS approval.

Rebranded Products are not required to complete e-file ATS/substitute form approval

E-file mandates or requirements

*Act 143 has been signed into law. A tax practitioner that files a taxpayer's federal income tax return electronically shall also file the taxpayer's Arkansas income tax return electronically. This mandate also applies to electronically filed amended returns.

Please note: Arkansas requires full support (both paper and e-file) on specific forms/schedules for each tax type. These forms/schedules are indicated with the checkbox filled in by default.

Forms and schedules supported (check all that apply)

Check the boxes of the forms and schedules your company supports.

Note: Arkansas requires the forms listed below to be submitted for review and approval. Pre-filled boxes indicate the forms and schedules that require full support to be approved.

INDIVIDUAL INCOME TAX					
AR Forms & Schedules	Forms	E-File	AR Forms & Schedules	Forms	E-File
AR1000F			AR1075		
AR1000NR			AR1113		
AR3			AR2106		
AR4			AR2210		
AR1000ADJ			AR2210A		
AR1000CE			AR2441		
AR1000CO			AR3903		
AR1000D			AR4684		
AR1000DC			AR-MS		
AR1000EC			AR-OI		
AR1000NOL			AR8453		
AR1000-OD			AR8453-OL		
AR1000-DD			AR TAX PMT		
AR1000TC			AR EXT PMT		
AR1000TD			AR EST PMT		
AR1055-IT (Form)			AR1000V		
AR1055-IT (Voucher)			AR1000ES		

COMPOSITE INCOME TAX			
AR Forms & Schedules	Forms	E-File	
AR1000CR			
AR K-1			
AR K-1FE			
AR1055-CR (Forms)			
AR1055-CR (Voucher)			
AR8453-CR			
AR TAX PMT			
AR EXT PMT			
AR EST PMT			
AR1000-CRV			
AR1000CRES			

FIDUCIARY INCOME TAX			
AR Forms & Schedules	Forms	E-File	
AR1002F			
AR1002NR			
AR4-FID			
AR K-1FE			
AR1002-TC			
AR2210			
AR2210A			
AR1055-FE (Form)			
AR1055-FE (Voucher)			
AR8453-FE			
AR TAX PMT			
AR EXT PMT			
AR EST PMT			
AR1002V			
AR1002ES			

PARTNERSHIP INCOME TAX			
AR Forms & Schedules	Forms	E-File	
AR1050			
AR K-1			
AR-AIS			
AR1055-PE			
AR8453-PE			

CORPORATION INCOME TAX				
AR Forms & Schedules	Forms	E-File		
AR1100CT				
AR1023CT				
AR1036				
AR1100BIC				
AR1100-CO				
AR1100NOL				
AR1100REC				
AR1100WH				
AR1155 (Form)				
AR1155 (Voucher)				
AR2220-CT				
AR2220A-CT				
AR K-1				
AR-AIS				
AR8453-C				
AR1100CTV				
AR1100ESCT				
Filing status <u>not</u> supported Filing Status 4: Consolidated Returns				
AD France 0 Oak adalas	S CORPORATION INCOME	T T T T T T T T T T T T T T T T T T T		
AR Forms & Schedules	Forms	E-File		
AR1100S		<u> </u>		
AR1100WH				
AR1155 (Form)				
AR1155 (Voucher)		<u> </u>		
AR K-1				
AR-AIS				
AR8453-S				
AR1100CTV				
Filing status <u>not</u> supported	Filing Status 4: S Corporation with QSSS E	Entities		

PASS-THROUGH ENTITY TAX			
AR Forms & Schedules	Forms	E-File	
AR1100PET			
AR362			
AR1155-PET			
AR2220-PET			
AR2220A-PET			
AR1100PTV			
AR1100ESPET			
AR1100BIC			
AR1100NOL			
AR1100REC			
AR1100-WH			
AR K-1			
AR-AIS			
AR8453-PET			

Electronic amended returns

Arkansas Department of Finance and Administration, Income Tax Administration requests you support electronic amended returns for those available through MeF. Please indicate which tax type(s) your company supports for electronic amended returns.

Tax Types(s)		
Individual Income Tax	Amended Returns	
Composite Tax	Amended Returns	
Fiduciary Tax	Amended Returns	
Partnership Tax	Amended Returns	
Corporation Tax	Amended Returns	
S-Corporation Tax	Amended Returns	
Pass-through Entity Tax	Amended Returns	

Software Limitations

List or attach any software limitations to forms or schedules you support. If there are additional limitations after completing the LOI, please provide it before you submit ATS testing. An amended LOI will be required if the original does not identify limitations that are identified in ATS.

Are there any differences in the forms you support based on the type of software? If yes, please explain those differences.

Agency Requirements

This section identifies agency requirements and expectations of new and existing Software Providers and the software product.

Issue Notification and Resolution Requirements

This section represents the **Arkansas Department of Finance and Administration, Income Tax Administration** issue notification and issue resolution standards.

Notify the agency if any forms and/or payments you support are not ready when your software is available for use. Submit this information via email to ARforms@dfa.arkansas.gov and include the date the electronic or paper product will be ready to submit.

Notify by email (ARefile@dfa.arkansas.gov) or call (501) 682-7925 with information regarding any incorrect and/ or missing calculation or e-File data element for any paper or electronically returns submitted to the **Arkansas Department of Finance and Administration, Income Tax Administration**.

System Security Requirements

The **Arkansas Department of Finance and Administration, Income Tax Administration** does not prescribe the security requirements for your system. You are responsible for implementing appropriate security measures to protect taxpayers and their information in your system. You must apply security measures to protect taxpayer information in your system when it is on-line, off-line, at rest, and in transit.

Security Incident Requirements

Data breaches, security incidents, or other improper disclosures of taxpayer data that by law require reporting to the Arkansas Attorney General must also be reported to the **Arkansas Department of Finance and Administration, Income Tax Administration.**

Data Breach Reporting

All software providers executing this agreement are subject to the data breach security laws and/or regulations of the **Arkansas Department of Finance and Administration, Income Tax Administration** noted below, including but not limited to provisions regarding who must comply with the law, definitions of "personally identifiable information", what constitutes a breach, requirements for notice, and any exemptions.

Arkansas Code Title 4 Business and Commercial Law / Subtitle 7 Consumer Protection

- Chapter 110 Personal Information Protection Act / A.C.A. § 4-110-101-108
- https://arkansasag.gov/consumer-protection/identity/column-one/security-or-data-breach/

Software providers who discover an internal or client data breach must notify the State of Arkansas within twenty-four (24) hours. The notification must include all information available with regard to the clients and/or users affected. Notifications can be sent to Arkansas Electronic Filing Section using the following contact information:

• Phone: (501) 682-7925

• Email: ARefile@dfa.arkansas.gov

Production Return Submission Requirements

All returns generated from this software must be electronically filed or printed from the initially approved software or a subsequent product update.

Product Updates

Desktop product users who attempt to file 10 or more business days after a production release must be required to download and apply the product update.

Schemas

Your software must adhere to the schema requirements. **Arkansas Department of Finance and Administration, Income Tax Administration** schema information requirements can be found on the State exchange system.

Testing and Submission Requirements

All e-file ATS and substitute forms tests submitted during the approval process must be created in, and originate from, the actual software.

When sending test submissions to AREfile@dfa.arkansas.gov, the subject line must indicate the Arkansas issued software ID being tested. Do not include submissions for multiple software IDs in the same email.

Direct Deposit

All software providers and software products must support split refund functionality.

Validation of Data Elements

This section represents **Arkansas Department of Finance and Administration**, **Income Tax Administration** requirements for validation of specific data elements.

Software Vendors cannot release Arkansas income tax forms in software products until approval has been received by the State of Arkansas.

Arkansas income tax returns cannot be prepared nor can taxpayers receive an "early look" until all new year changes have been updated to the software product.

All updates must be updated in the tax software before allowing printing of tax returns.

All software products must have a two step verification for all routing and account numbers.

Transferring data year-over-year that is not initially entered accurately causes issues with processing tax returns. The following items should not be transferred year over year:

- · State driver's license data elements
- · Bank account numbers
- · State identity PIN's

Do not mask or truncate taxpayer information

Customer Notices

This section identifies information **Arkansas Department of Finance and Administration**, **Income Tax Administration** is requiring the software providers to communicate with customers.

Disclosure and Use of Information Language Expectations

You must include the following consent language with electronic filing software.

For Do-It-Yourself software:

By using a computer system and software to prepare and/or file my tax return(s) electronically, I consent to the transmission of my return(s) and to the disclosure of all information about my use of the system and software to the **Arkansas Department of Finance and Administration**, **Income Tax Administration**.

For Tax Professional software:

By using a computer system and software to prepare and/or file my client's return(s), I consent to the transmission of my client's return(s) and to the disclosure of all information about my use of the system and software **Arkansas Department of Finance and Administration**, **Income Tax Administration**.

For Business software:

By using a computer system and software to prepare and/or file this business tax return(s), I consent to the transmission of the return(s) and to the disclosure of all information about the use of the system and software to **Arkansas Department of Finance and Administration**, **Income Tax Administration**.

State Driver's License/ID Card Expectations - (Individual Income Tax Only)

Arkansas Department of Finance and Administration, Income Tax Administration is providing the following expectations and information:

For e-File returns:



Arkansas requests the DL/ID card be included with the tax return but won't reject it if it's not included.

For printed/paper forms requesting the DL/ID Card Information:



Arkansas requests the full DL/ID Card Information on the form(s)

Arkansas Department of Finance and Administration, Income Tax Administration is providing a URL and/or a statement for the DL/ID Card. All Do It Yourself (DIY) and Tax Professional software packages must include this information in your software. The message is expected to be displayed within the software in a way to maximize the likelihood the message is read.

URL: https://www.dfa.arkansas.gov/income-tax/individual-income-tax/

Statement: The State of Arkansas is requesting additional information this filing season in an effort to combat identity tax fraud and ensure that your hard-earned tax refund goes to you. Providing information from your driver's license or state issued identification card will help protect your identity and could help process your return quicker. However, this is only a request. Information from your driver's license is not required, and your return will be processed without the additional information. The information is being requested solely to help protect your identity and ensure a more-secure refund.

Customer Notices (Continued)

State Documents and Materials

All Arkansas income tax forms, publications and schemas will be posted on the FTA State Exchange System (SES).

<u>State Refund Expectations</u> - (Individual Income Tax Only)

Arkansas Department of Finance and Administration, Income Tax Administration is providing a URL and statement about refund processing. You must include the URL and statement in all your products and show it to users within the software in the most prominent way possible.

URL: www.atap.arkansas.gov (Arkansas "Where's My Refund")

Statement:

Identity Theft has been a growing problem nationally and the Department is taking additional measures to ensure tax refunds are issued to the correct individuals. These additional measures may result in tax refunds not being issued as quickly as in past years.

Tax Due Expectations

Arkansas Department of Finance and Administration, Income Tax Administration is providing a URL and statement about tax dues, such as how to schedule or make a tax payment and/or estimated tax payments. You must include the URL and statement in all your products and show it to users within the software in the most prominent way possible.

URL: www.atap.arkansas.gov

Statement:

Taxpayers can schedule or request an electronic tax payment for balance due returns and/or estimated tax payments by visiting our website.

Agency Questions

1.	What refund products or payment vehicles do you offer your customers? If you partner with an entity to provide refunds (e.g. Amazon.com or other pre-paid cards), please provide the names and bank routing numbers (RTNs) of each company. (Attach a separate sheet if necessary)		
2.	2. Does this product offer Direct Debit for return payment? ☐ Yes ☐ No		
	If Yes, select the supported method. ☐ Partial payments ☐ Full payment ☐ Both		
	If No , you must provide a statement in your software indicating that no payment is being submitted at the time the return is filed. A screenshot of this text must be provided during acceptance testing.		
3.	Does this product allow Direct Debit for estimated payments? ☐ Yes ☐ No		

Agreement

the requirements listed in this document. The Arkansas Department of Finance and Administration , Income Tax Administration reserves the right to deny, suspend, or terminate my company's ability to submit returns.				
SIGNATURE OF AUTHORIZED REPRESENTATIVE	DATE			
PRINT NAME OF AUTHORIZED REPRESENTATIVE	TITLE			

PHONE NUMBER

Electronically:

E-MAIL ADDRESS

E-mail the completed and signed Letter of Intent:
 ARefile@dfa.arkansas.gov

Authorized access to the State Exchange System

Access to the State Exchange System should be limited to those with a business need.

Provide information for each employee you are authorizing for access to the State Exchange System. The tax type box should include all the tax types individuals are authorized to access.

NOTE: Include all authorized individuals, even if listed previously on this form.

First and Last Name	Phone Number	Email Address
	Authorized Access	Tax types IIT FIT CIT PET
	Substitute Forms E-file	
		☐ICT ☐ PIT ☐ SCIT
First and Last Name	Phone Number	Email Address
	Authorized Access	Tax types IIT FIT CIT PET
	Substitute Forms E-file	
		☐ ICT ☐ PIT ☐ SCIT
First and Last Name	Phone Number	Email Address
	Authorized Access	Tax types IIT FIT CIT PET
	Substitute Forms E-file	□ICT □PIT □SCIT
E		
First and Last Name	Phone Number	Email Address
	Authorized Access	Tax types IIT FIT CIT PET
	Substitute Forms E-file	☐ICT ☐PIT ☐SCIT
First and Last Name		
First and Last Name	Phone Number	Email Address
	Authorized Access	Tax types IIT FIT CIT PET
	Substitute Forms E-file	☐ICT ☐PIT ☐SCIT
Circle and Lock Norman		
First and Last Name	Phone Number	Email Address
	Authorized Access	Tax types IIT FIT CIT PET
	Substitute Forms E-file	☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐
Circle and Lock Norman		
First and Last Name	Phone Number	Email Address
	Authorized Access	Tax types IIT FIT CIT PET
	Substitute Forms E-file	☐ICT ☐PIT ☐SCIT
First and Last Name		
First and Last Name	Phone Number	Email Address
	Authorized Access	Tax types IIT FIT CIT PET
	Authorized Access Substitute Forms E-file	Tax types IIT FIT CIT PET ICT PIT SCIT